

Aníbal Den

Dog Walking, Boarding, and More...

Welcome Packet

Welcome to the Anibal Den family

As pet owners ourselves, we understand the immense responsibility it takes to care for our pets. We all want what is best for them and we want the absolute best care. Anibal Den was conceived with that in mind. As a husband and wife operation, Victor and Sarah take meticulous care of our clients pets weather it be in our home, at your home, or while we're walking. When you trust your pets with us they become as important to us as our own and we will protect and treat them with the kind love and affection as we give our pets.

In order to give you peace of mind we have created this welcome packet that includes all of our information within. Inside you will find that we are fully insured. We are also pet first aid/CPR certified in the rare occasion that your pet should need medical attention. We are both trained to administer the care they need and we will follow up the care with a trip to your pet's veterinarian when provided. If no veterinarian information is provided, and the animal should need immediate veterinarian care, we will gladly take them to Guilderland Animal Hospital if you or your emergency contact cannot be reached.

Also, for your peace of mind, we both ran criminal background checks on our selves and we are providing you with our results.

Once again, we welcome you and your pets to our family and hope that our relationship is a lasting one. We promise to take excellent care of your beloved pets. If for any reason you'd like to contact us we have also provided you with all of our contact information below.

Anibal Den Contact Information

- ✓ Main business
(518) 348-9880
info@anibalden.com
- ✓ Victor Anibal Rodriguez (dog expert)
(518) 605-5121
victor@anibalden.com
- ✓ Sarah Elizabeth Rodriguez (cat expert)
(518) 281-6475
sarah@anibalden.com

www.anibalden.com

905 Ontario St
Schenectady, NY 12306

Anibal Den Services

One Time Services



Drop-in Visit

\$15 (30 mins)

Feedings, medication, bathroom breaks, play time, and more...



Short Walk

\$15 (30 mins)

Thirty minute walk around hers/his neighborhood.



Standard Walk

\$30 (60 mins)

One hour walk around hers/his neighborhood.



Long Walk

\$50 (2 hours)

Two hour walk on a local trail or park.



Shuttle Service

\$35 per ride

We'll take your pet to the vet, groomers, dog park, or any other appointment he/she may have.



Dog Boarding

\$30 per night

Just think of us as a doggy hotel.



Pet Sitting

\$40 per day

For one flat fee we'll take care of all of your pets for one day.



Yard Clean-up

**\$40 (up to 5K sq. ft.)
\$15 each add. 5k sq. ft.**

Cleaning up after your dogs can be messy. Let us do that work for you. No limits.



Extras

\$ 5 each

For an extra fee we'll add running to any walk or a bath to any pet sitting or boarding service.

Weekly Services with contracts*



Drop-in Visits

\$60/week M-F

Feedings, medication, bathroom breaks, play time, and more... Once a day M-F.



Short Walks

\$60/week M-F

Thirty minute daily walk, M-F, around hers/his neighborhood.



Standard Walks

\$110/week M-F

One hour walks around different locations in the greater capital region.



Long Walks

\$225/week M-F

Two hour walks around different locations in the greater capital region. Designed for high energy pets.



Weekly Yard Clean-up

\$30/weekly

\$50/bi-weekly

Requires a one time initial fee of \$40. Price includes the first 5K sq. ft. \$15 each additional 5K sq. ft.

Consultation Services \$60/hour**



Pet Adoptions

Thinking about adoption. Talk to us first. We can help you find the right pet for you and your family.



Dog Walking

We can teach you how to properly walk your dog and give them the exercise and adventures they deserve.



Behavior

We may be able to help correct most behavioral problems with dogs or cats.



Anibal Den works with **ALL** dogs and small animals.

All of our services include free treats, transportation, and waste pick-up.

All of our walks are structured walks divided into three circuits with two short breaks to allow for rest and exploration.

*All of our Weekly Services are designated for Monday through Friday. However, weekends are available at an extra fee.

**All other requests not listed here will be considered.

Insurance Details



Anibal Den takes protecting your pets very seriously. We've taken no chances when it comes to the protection of your beloved pet. In order to stay competitive, business must find areas to cut corners in order to stay profitable. This is not one area we ever discussed about skimping on. Our business is fully insured by State Farm to protect your pet, and your property while in our care.

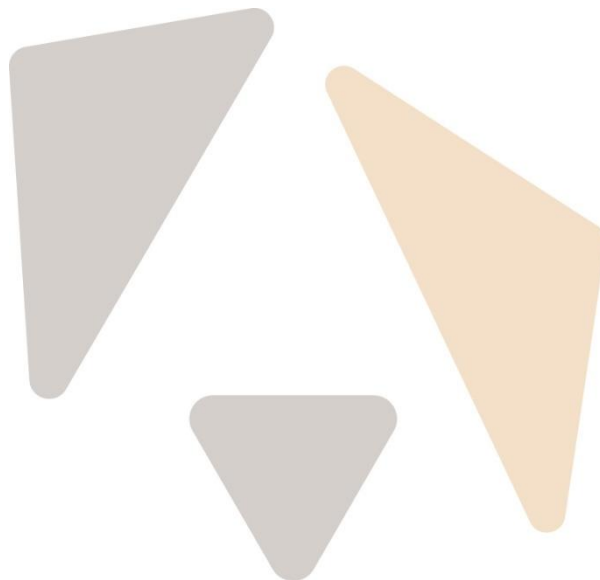
In the unlikely event that accident was to happen involving your pet or your property, Anibal Den is fully insured to provide restitution.

Coverage include, but not inclusive to:

Injury cause to your pet while in our care either through our negligence or by outside forces like a vehicle or attacked by another animal.

Damage to your property or loss of valuable while we are on your premises.

All medical expenses will be paid by our insurance in the case of an accident



Background Checks

Report information			Report status
First Name Victor	Middle name Anibal	Last name Rodriguez Hernandez	Clear
Date of birth October 29, 1973	Created at June 26, 2018 4:50 pm	Completed at June 27, 2018 3:53 pm	Report generated by Checkr.com
First Name Sarah	Middle name Elizabeth	Last name Rodriguez (née Tongue)	Date of birth June 14, 1977
Created at June 26, 2018 6:28 pm	Completed at June 27, 2018 5:39 pm	Report generated by Checkr.com	

SSN Trace [Clear](#)

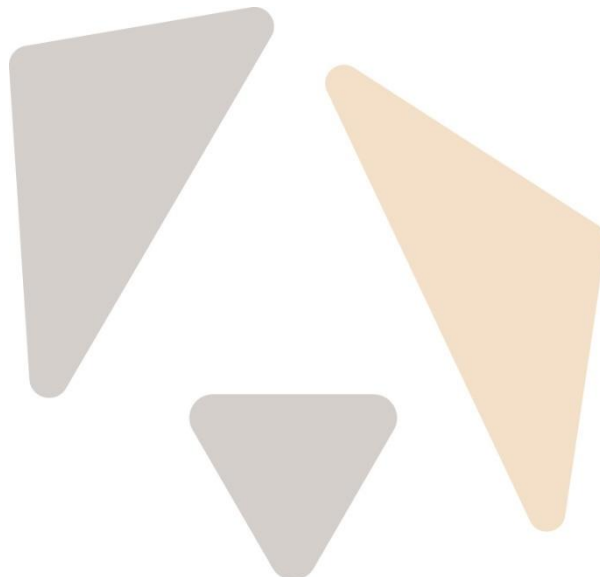
Sex Offender Search [Clear](#)

Global Watchlist Search [Clear](#)

National Criminal Search [Clear](#)

County Criminal Searches [Clear](#)

- ✓ Schenectady, NY [Clear](#)
- ✓ Albany, NY [Clear](#)





Certificate of Completion

for

Victor Rodriguez

&

Sarah Rodriguez

For successfully completing the requirements set forth by Pet
Emergency Education, LLC in

Canine and Feline CPR and First Aid

as authorized by

Amy D'Andrea MEd, RVT, CVT, VTS(EVN)
Director of Operations

Date Completed- 7/2018

Expiration Date- 7/2020

"This program 779-32624 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian; and/or 3.00 Veterinary Technician CE Credits (3.00 max). This RACE approval is for the subject matter categories of: Category Three: Non-Scientific-Practice Management/Professional Development using the delivery method of Non-Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program."

www.petemergencyeducation.com



Client's Pet Information

Please fill as much as you can and skip areas that do not pertain to your situation.

Health and Safety

- Who is the emergency contact in case you can't be reached? This person should be familiar with the pet(s) and be able to make health decisions if you aren't reachable.

- Please include any care instruction including veterinary care instructions? Does owner have a credit card on file with the veterinarian and is sitter authorized to seek care if necessary?

Does/do your pet(s):

- Have any health issues (e.g., arthritis, allergies, etc.)?

- Take medication? If so, what's their medication schedule?

- Ever run away or try to get out of the yard? If this has happened before, how did you get them back

- Have a microchip? No Yes Registration Number _____
- Have up-to-date vaccinations and preventative flea treatment? No Yes

Eat, Sleep, and Play Routines

- What time does/do your pet(s) usually go to bed and wake up?

- Where do they usually sleep?

- What's their meal schedule?

Eat, Sleep, and Play Routines (Cont.)

- What kind of treats do you give your pet(s), and how much?
- What is/are your pet(s) usual bathroom routine? And how do they let you know when they need to go?
- Is/are your pet(s) used to being left alone? For how long and at what times?
- What is/are your pet(s) usual routine for walks, exercise, and outings?
- Do/does your pet(s) have any favorite toys or games?

Behavior and Training

- How do you reward your pet(s) for correct behavior?
- How do you get your pet(s) to come when you call?
- Does/do your pet(s) have any quirks that are normal behavior for them (e.g., funny noises they make) or specific tendencies I should know about?
- Does/do your pet(s) have any food aggression or instincts to protect particular toys?

How does/do your pet(s) handle being around:

- Children? No Yes
- Cats? No Yes
- Dogs? No Yes
- Other pets? No Yes
- Does/do your pet(s) have any potentially risky behaviors, like getting into the trash, chewing on shoes or other items, etc.? No Yes, explain:

Behavior and Training (Cont.)

- Is/are your pet(s) crate-trained? When does/do the pet(s) go/get put in the crate and for how long?
- When your pet(s) is/are anxious or experiencing separation anxiety, what helps soothe them?
- Is/are there anything specifically that causes anxiety for your pet(s)?

Services in the Client's home (House sitting, Drop-ins, Walking)

- What time should the care occur? Is there flexibility?
- What are any necessary supplies and where are they located? Leash, collar, harness, cleaning supplies, food, treats, etc.
- What are procedures for getting into/out of home – doors/codes/keys?
- Do you have a security system or cameras in your home that I should be aware of?
- Are there other people that may appear in/around the owner's home? (Housekeeper, lawn care, relatives, etc.)
- Does Anibal Den have permission to bring anyone else into the owner's home?
- What are Anibal Den's arrival and departure times? Should we arrive before owner leaves and wait until owner arrives back home?

Agreement

Account Number			
Pet Owner's Information			
First Name		Last Name	
Email Address		Home Phone ()	Cell Phone ()
Physical Address		Security Code (if any)	Key(s)
City	State	Zip-Code	
Pets Information			
Pet's Name	Sex	Age	Breed
If you have more pets to list, please use list them in the back of this form.			
Veterinarian Information			
Please provide us with your animal's Veterinarian practice name, vet's name, phone number, email, and physical location:			
If requesting we care for more than one animal, please provide each individual vet associated with that animal if different.			
Contact Information			
Victor Anibal Rodriguez (Dog Professional) Cell number: (518) 605-5121 Email: victor@anibalden.com		Sarah Elizabeth Rodriguez (Cat Professional) Cell number: (518) 281-6475 Email: sarah@anibalden.com	
1. Stipulations			
The parties choose the above stated addresses as their physical addresses at which legal proceedings may be instituted.			
Whereas the Owner wishes to engage Anibal Den and Anibal Den agrees to undertake the services under the terms and provisions defined in this agreement as well as the Owner's Information sheet, Pet Information sheet(s) and the Veterinary Release Form which shall all become part of this agreement. Any reference to dogs or pets in this agreement shall refer to those specified on the Pet Information sheet(s).			
Relationship and Responsibilities			
1.1 It is expressly understood that the Owner retains the services of Anibal Den as an Independent Contractor and not as an employee. The Anibal Den shall be responsible for their own insurance and all statutory declarations and payments with regard to income tax and VAT where applicable.			
1.2 Anibal Den undertakes to perform the agreed-on services in an attentive, reliable and caring manner and the Owner undertakes to provide all necessary information to assist in this performance.			
1.3 Anibal Den undertakes to notify the Owner of any occurrence pertaining to the animal which may be relevant to the care and well-being of the animal.			
1.4 Anibal Den will supply waste bags and will duly remove the dog's feces from all public and private places.			
1.5 Anibal Den reserves the right to walk other compatible dogs at the same time but undertakes to limit the number of dogs walked with one person to 6 (six).			
1.6 The Owner will provide suitable collars and leads as approved by Anibal Den as well as coats, booties, or muzzles if required.			
1.7 Anibal Den shall not be obliged to perform any other duties except those specified on the Owner's Information sheet and Pet Information sheet.			
1.8 The Owner will provide Anibal Den with the animal's food and medication if any when securing sitting or boarding services.			

2. Compensation

Dog Walking

- 2.1 Weekly Short Walks – The Owner agrees to pay a weekly fee of \$60 a week due at signing and on the first of every month thereafter until the either party agrees to end the agreement.
- 2.2 Weekly Standard Walks – The Owner agrees to pay a weekly fee of \$110 a week due at signing and on the first of every month thereafter until the either party agrees to end the agreement.
- 2.3 Weekly Long Walks – The Owner agrees to pay a weekly fee of \$225 a week due at signing and on the first of every month thereafter until the either party agrees to end the agreement.

Pet Sitting

- 2.4 The Owner agrees on Anibal Den pet caretaker to enter the Owner's home located at _____ for a total of _____ day(s) and agrees to pay \$40 per day, due at signing.

Dog Boarding

- 2.5 The Owner will drop off _____ dog(s) at 905 Ontario St, Schenectady, NY 12306 on the agreed upon date.
- 2.6 Anibal Den will pick up _____ dog(s) at _____ and transport them to 905 Ontario St, Schenectady, NY 12306 on the agreed upon date.
- 2.7 The Owner agrees to pay Anibal Den at pick-up. \$30 per dog _____ for _____ nights.

3. Duration

- 3.1 This agreement shall come into effect on the _____ day of _____, 2018 and shall:
 - A. Terminate on the _____ day of _____, 2018
OR
 - B. Terminate when either party agrees to terminate. Notice of termination is appreciated, but not mandated.

4. Cancellation or Early Termination

- 4.1 Either party may terminate this agreement at any time without incurring penalties or damages.
- 4.2 Where Anibal Den as sole proprietor needs to cancel a scheduled walk due to unforeseen circumstances, he/she may schedule a walk during the weekends or offer the Owner a refund or a credit.
- 4.3 Should any dog become aggressive or dangerous, Anibal Den WILL institute a calm assertive method to defuse the situation. These methods include but are not limited to firm touch on the animal's neck or body, firm leash snap, and in rare cases placing the animal on its side in a dominant manner until the animal submits. Anibal Den will never abuse, yell, hit, or cause ANY harm to any animal in their care.
- 4.4 Any wrongful or misleading information in the Owner's Information or Pet Information sheets may constitute a breach of terms of this agreement and be grounds for instant termination thereof.
- 4.5 Termination under the circumstances described in 4.4 above shall not entitle the Owner to any refunds nor relief of any outstanding payments due.

5. Liability

- 5.1 Anibal Den will carry liability insurance relative to the services performed for the Owner. A copy of the insurance policy has been made available to the Owner and the Owner acknowledges that he/she is familiar with its content.
- 5.2 Anibal Den accepts no liability for any breach of security or loss of or damage to the Owner's property if any other person has access to the property during the term of this agreement.
- 5.3 Anibal Den shall not be liable for any mishap of whatsoever nature which may befall an animal or caused by an animal who has unsupervised access to the outdoors.
- 5.4 The Owner shall be liable for all medical expenses and damages resulting from an injury to any of Anibal Den caretakers caused by the animal as well as damage to the Owner's property.
- 5.5 Anibal Den is released from all liability related to transporting animals to and from any veterinary clinic, kennel, dog park, or scheduled appointments, the medical treatment of the animal and the expense thereof.

6. Indemnification

The parties agree to indemnify and hold harmless each other as well as respective employees, successors and assigns from any and all claims arising from either party's willful or negligent conduct.

7. Emergencies

In the event of an emergency, Anibal Den shall contact the Owner at the numbers provided to confirm the Owner's choice of action. If the Owner cannot be reached timeously, Anibal Den is authorized to:

- 7.1 Transport the animal(s) to the listed veterinarian;
- 7.2 Request on-site treatment from a veterinarian;
- 7.3 Transport the animal(s) to an emergency clinic if the previous two options are not feasible.

8. Security

Anibal Den warrants to keep safe and confidential all keys, remote control entry devices, access codes and personal information of the Owner and to return same to the Owner at the end of the agreement period or immediately upon demand.

9. Relaxation of Terms

No relaxation, indulgence, waiver or release by any party of any of the rights in terms of this agreement on one occasion shall prevent the subsequent enforcement of such rights and shall not be deemed to be a waiver of any subsequent breach of any of the terms.

10. Whole Agreement

This agreement and Owner's Information sheet, Pet Information sheet(s) and the Veterinary Release Form attached constitute the sole and entire agreement between the parties with regard to the subject matter hereof and the parties waive the right to rely on any alleged expressed or implied provision not contained therein. Any alteration to this agreement must be in writing and signed by both parties.

11. Assignment

No party may assign any of its rights or delegate or assign any of its obligations in terms of this agreement without the prior written consent of the other party, except where otherwise stated.

12. Binding Effect

The terms of this agreement shall be binding upon and accrue to the benefit and be enforceable by either party's successors, legal representatives and assigns.

13. Governing Law

This Agreement shall be construed, interpreted and governed in accordance with the laws of the State of New York and should any provision of this agreement be judged by an appropriate court as invalid, it shall not affect any of the remaining provisions whatsoever.

14. General

- 14.1 The parties agree that any or all parts of this agreement may be submitted to the other party in legible and recordable electronic form and upon acknowledgement of receipt by the receiving party shall become valid parts of the agreement.
- 14.2 Paragraph headings are for convenience of reference only and are not intended to have any effect in the interpretation or determining of rights or obligations under this agreement.
- 14.3 Where appropriate words signifying one gender shall include the other and words signifying the singular shall include the plural and vice versa.

Signature of Owner who warrants his/her authority to enter into this agreement	Date
X	/ /
Signature of Caretaker who warrants his/her authority to enter into this agreement	Date
x <i>Victor Rodriguez</i>	/ /

